

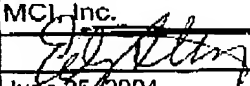
PTO/SB/21 (05-03)


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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/822,509
	Filing Date	April 12, 2004
	First Named Inventor	Gobin
	Art Unit	Unassigned
	Examiner Name	Unassigned
	Attorney Docket Number	COS97104C1
Total Number of Pages in This Submission	18	

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance communication to Group
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual name	Eden U.I. Stright, Reg. No. 51,205	
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Date	June 25, 2004	

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Applicant(s):	Gobin	Confirmation No.:	Unassigned
Serial No.:	10/822,509	Art Unit:	Unassigned
Filed:	April 12, 2004	Examiner:	Unassigned
Title:	Web Based Integrated Customer Interface for Invoice Reporting		

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97, and 1.98, the attention of the U.S. Patent and Trademark Office is hereby directed to the documents listed on the attached Form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted within three months of the filing date of the application and prior to issuance of a first Office Action on the merits, therefore, no fee is due.

Under 37 C.F.R. § 1.98(d), no copy of any patent, publication, pending U.S. application or other information listed in this information disclosure statement is required to be provided, as the information was previously submitted to, or cited by, the Office in earlier Application No. 09/159,405, filed September 24, 1998. Further, according to the Official Gazette, Vol. 1273, Number 1, August 5, 2003, the Office hereby waives the requirement under 37 CFR 1.98(a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication for all U.S. national patent applications filed after June 30, 2003.

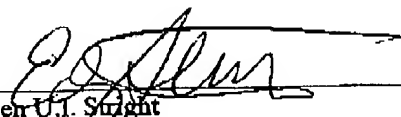
Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Date: June 25, 2004


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FORM PTO-1449 (REV. 7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. COS97104C1		SERIAL NO. 10/822,509	
LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)				APPLICANT(S): Gobin		GROUP Unassigned	
				FILING DATE April 12, 2004			

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* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)	
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						YES	NO
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		97/23988	07/1997	PCT			
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	Yager, T., "Mixed Messages", <i>UNIX Review</i> , v. 16, n. 2, p. 29, Feb. 1998
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DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION		
					YES	NO	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
	"HP and Cisco Deliver Internet Usage Platform and Billing and Analysis Solutions, New Platform and Solutions Allow ISPs and Carriers to Offer Value-added Services" http://www.cisco.com/warp/public/146/pressroom/1998/apr98/28.html
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U.S. PATENT DOCUMENTS							
* EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
		5,774,660	06/1998	Brendel et al.			
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FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
							YES NO

OTHER DOCUMENTS <small>(Including Author, Title, Date, Pertinent Pages, Etc.)</small>	
	HP Invent, "Capturing the Usage Billing Advantage" http://www.hp.com/communications/usage/infoclibrary/whitepapers/dsforum_print.html ¹⁶
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		5,793,964	08/1998	Rogers et al.			
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	"Help-Desk Market Seeks Suite Success", Computer Reseller News, January 5, 1998, p. 49
EXAMINER	DATE CONSIDERED

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LIST OF DOCUMENTS CITED BY APPLICANT <i>(Use several sheets if necessary)</i>				APPLICANT(S): Gobin			
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U.S. PATENT DOCUMENTS							
* EXAMINER INITIAL.		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
		5,883,948	03/1999	Dunn			
		5,884,032	03/1999	Bateman et al.			
		5,884,312	03/1999	Dustan et al.			
		5,892,900	04/1999	Ginter et al.			
		5,907,681	05/1999	Bates et al.			
		5,909,679	06/1999	Hall			
		5,909,682	06/1999	Cowan et al.			
		5,915,001	06/1999	Uppaluru			
		5,920,542	07/1999	Henderson			
		5,923,016	07/1999	Fredregill et al.			
		5,930,764	07/1999	Melchione et al.			
		5,930,804	07/1999	Yu et al.			
		5,933,142	08/1999	LaStrange et al.			
		5,937,165	08/1999	Schwaller et al.			
		5,938,729	08/1999	Cote et al.			
		5,949,976	09/1999	Chappelle			
FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
							YES NO
OTHER DOCUMENTS <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>							
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* EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
		5,953,389	09/1999	Pruett et al.			
		5,956,714	09/1999	Condon			
		5,958,016	09/1999	Chang et al.			
		5,960,411	09/1999	Hartman et al.			
		5,961,602	10/1999	Thompson et al.			
		5,963,925	10/1999	Kolling et al.			
		5,966,695	10/1999	Melchione et al.			
		5,970,467	10/1999	Alavi			
		5,974,396	10/1999	Anderson et al.			
		5,974,441	10/1999	Rogers et al.			
		5,982,864	12/2000	Jagadish et al.			
		5,982,891	11/1999	Ginter et al.			
		5,983,350	11/1999	Minear et al.			
		5,987,523	11/1999	Hind et al.			
		5,991,733	11/1999	Aleia et al.			
		5,991,746	11/1999	Wang			
		5,991,806	11/1999	McHann Jr			
FOREIGN PATENT DOCUMENTS							
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		5,995,948	11/1999	Whitford et al.			
		5,999,525	12/1999	Krishnaswamy et al.			
		5,999,965	12/1999	Kelly			
		5,999,972	12/1999	Gish			
		5,999,973	12/1999	Glitho et al.			
		6,003,079	12/1999	Friedrich et al.			
		6,006,265	12/1999	Rangan et al.			
		6,011,844	01/2000	Uppaluru et al.			
		6,012,090	01/2000	Chung et al.			
		6,014,647	01/2000	Nizzari et al.			
		6,014,702	01/2000	King et al.			
		6,018,768	01/2000	Ullman et al.			
		6,021,409	02/2000	Burrows			
		6,023,762	02/2000	Dean et al.			
		6,029,182	02/2000	Nehab et al.			
		6,031,904	02/2000	An et al.			
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		6,032,132	02/2000	Nelson			
		6,032,184	02/2000	Cogger et al.			
		6,041,325	03/2000	Shah et al.			
		6,041,357	03/2000	Kunzelman et al.			
		6,044,144	03/2000	Becker et al.			
		6,044,362	03/2000	Neely			
		6,049,602	04/2000	Foladare et al.			
		6,049,789	04/2000	Smorodinsky			
		6,052,450	04/2000	Allison et al.			
		6,058,170	05/2000	Jagadish et al.			
		6,058,381	05/2000	Nelson			
		6,064,667	05/2000	Gisby et al.			
		6,065,002	05/2000	Knotts et al.			
		6,065,059	05/2000	Shieh et al.			
		6,072,493	06/2000	Driskell et al.			
		6,073,105	06/2000	Sutcliffe et al.			
		6,073,122	06/2000	Wool			
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		6,073,241	06/2000	Rosenberg et al.			
		6,078,891	06/2000	Riordan et al.			
		6,078,924	06/2000	Ainsbury et al.			
		6,084,953	07/2000	Bardenheuer et al.			
		6,085,171	07/2000	Leonard			
		6,085,190	07/2000	Sakata			
		6,088,451	07/2000	He et al.			
		6,088,796	07/2000	Cianfrocca et al.			
		6,091,808	07/2000	Wood et al.			
		6,094,655	07/2000	Rogers et al.			
		6,104,704	08/2000	Buhler et al.			
		6,105,131	08/2000	Carroll			
		6,108,700	08/2000	Maccabee et al.			
		6,108,782	08/2000	Fletcher et al.			
		6,112,238	08/2000	Boyd et al.			
		6,112,242	08/2000	Jois et al.			
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	6,115,040	09/2000	Bladow et al.				
	6,115,458	09/2000	Taskett				
	6,115,693	09/2000	McDonough et al.				
	6,115,737	09/2000	Ely et al.				
	6,118,780	09/2000	Dunn et al.				
	6,119,109	09/2000	Muratani et al.				
	6,122,258	09/2000	Brown				
	6,128,624	10/2000	Papierniak et al.				
	6,130,933	10/2000	Miloslavsky				
	6,131,095	10/2000	Low et al.				
	6,131,116	10/2000	Riggins et al.				
	6,134,584	10/2000	Chang et al.				
	6,137,869	10/2000	Voit et al.				
	6,145,001	11/2000	Scholl et al.				
	6,154,744	11/2000	Kemner et al.				
	6,161,102	12/2000	Yanagihara et al.				
	6,161,126	12/2000	Wies et al.	709	203		

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		6,161,128	12/2000	Smyk			
		6,163,597	12/2000	Voit			
		6,173,311	01/2001	Hassett et al.			
		6,182,113	06/2001	Peterson et al.			
		6,205,456	03/2001	Nakao			
		6,212,506	04/2001	Shah et al.			
		6,212,558	04/2001	Antur et al.			
		6,240,450	05/2001	Sharples et al.			
		6,253,239	06/2001	Shklar et al.			
		6,275,490	08/2001	Mattaway et al.			
		6,286,050	09/2001	Pullen et al.			
		6,292,481	09/2001	Voit et al.			
		6,295,551	09/2001	Roberts et al.			
		6,337,858	01/2002	Petty et al.			
		6,377,993	04/2002	Brandt et al.			
		2001/0001014	05/2001	Akins, III et al.			
		2001/0003828	06/2001	Peterson et al.			
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